1	Senate Bill No. 593
2	(By Senators Unger, Jenkins and Klempa)
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4	[Introduced February 15, 2012; referred to the Committee on the
5	Judiciary; and then to the Committee on Finance.]
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10	A BILL to amend the Code of West Virginia, 1931, as amended, by
11	adding thereto a new article, designated \$49-6F-1, \$49-6F-2,
12	\$49-6F-3, $$49-6F-4$ , $$49-6F-5$ , $$49-6F-6$ , $$49-6F-7$ and $$49-6F-8$ ,
13	all relating to establishing the Office of Child Advocacy;
14	defining terms; providing powers and duties of the Office of
15	Child Advocacy; providing qualifications, term of office and
16	salary of the director; granting authority for the director to
17	hire staff; providing the Director and staff of the Office of
18	Child Advocacy to investigate and monitor the Division of
19	Child Protective Services and Division of Juvenile Services;
20	authorizing access by Office of Child Protective Services and
21	certain Division of Corrections records and information;
22	allowing communication with children involved in Child
23	Protective Services investigations and in the custody of the

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Division of Juvenile Services; providing for confidentiality

- of certain information; and granting immunity to office from
- 2 liability in specified circumstances.
- 3 Be it enacted by the Legislature of West Virginia:
- That the Code of West Virginia, 1931, as amended, be amended
- 5 by adding thereto a new article, designated §49-6F-1, §49-6F-2,
- 6 \$49-6F-3, \$49-6F-4, \$49-6F-5, \$49-6F-6, \$49-6F-7 and \$49-6F-8, all
- 7 to read as follows:
- 8 ARTICLE 6F. OFFICE OF CHILD ADVOCACY.
- 9 **§49-6F-1**. **Purpose**.
- The Legislature is committed to providing for the well being 10 11 of children and families of the State of West Virginia. Securing 12 a future for some of our most vulnerable citizens, those involved 13 in abuse and neglect proceedings and those with behavioral health 14 problems, has proven to be a daunting and on-going effort for the 15 Legislature. Further, disposition of these children to assure state 16 resources are being maximized towards assisting these children as 17 they enter into adulthood is a vital government function, therefore 18 the Legislature creates the Office of Child Advocacy. The director 19 is charged with coordinating efforts on behalf of children and 20 families involved in the state system; to work with advocacy groups; 21 to advocate and promote systematic reforms; and to recommend changes 22 in law, policy, rule or procedure necessary to enhance the 23 protection of children and families involved in abuse and neglect 24 and foster care matters, and advance proper and effective management

1 of behavioral health services for children.

#### 2 §49-6F-2. Definitions.

- 3 In this article:
- 4 (1) "Child or children" means a person or persons yet to attain 5 the age of eighteen years, or a person who has attained the age of 6 eighteen years or older when jurisdiction of the agency over that 7 person is continued as a result of agency jurisdiction over that 8 person when he or she was under the age of eighteen years.
- 9 (2) "Child abuse and neglect" means child abuse and neglect as 10 those terms are defined in section three, article one of this 11 chapter.
- 12 (3) "Child Fatality Review Team" means the Child Fatality 13 Review Team as established by section five, article five-d of this 14 chapter.
- 15 (4) "Child Protective Services" means the state agency within 16 the Department of Health and Human Resources charged with the 17 responsibility for review, investigation and placement of children 18 involved in child abuse and neglect matters established in article 19 six-a, chapter forty-nine of this code.
- 20 (5) "Director" means the Director of the Office of Child 21 Advocacy.
- 22 (6) "Division of Juvenile Services" means the state agency 23 within the Department of Military Affairs and Public Safety charged 24 with the responsibility for juvenile detention and corrections as

1 provided by article five-e of this chapter.

- 2 (7) "Multidisciplinary team" means the multidisciplinary team
  3 as defined by section three, article one of this chapter.
- 4 (8) "Office" means the Office of Child Advocacy.
- 5 (9) "Secretary" means the Secretary of the Department of Health 6 and Human Resources.

# 7 §49-6F-3. Office of Child Advocacy created to monitor child 8 protective services and Division of Juvenile 9 Services; office to be independent.

- (a) There is created the Office of Child Advocacy to promote 11 public awareness and understanding of Child Protective Services and 12 the Division of Juvenile Services, to monitor and ensure compliance 13 with administrative acts, relevant statutes, legislative rules and 14 internal policies pertaining to Child Protective Services and the 15 Division of Juvenile Services and the investigations, placement, 16 supervision and treatment of children in child abuse and neglect 17 cases, foster care and placement, treatment and state operated and 18 contracted youth and social services, including treatment of those 19 children with behavioral health issues.
- 20 (b) The director reports directly to the Governor.
- 21 (c) The Office of Child Advocacy and the staff of the office 22 is independent of the Department of Health and Human Resources. 23 Neither agency may prevent, inhibit or prohibit the office from 24 initiating, carrying out or completing any investigation, review or

1 other activity within the office's statutory duties and deemed 2 necessary by the director.

#### 3 §49-6F-4. Appointment; qualifications; term of office.

- 4 (a) The Office of Child Advocacy is under the direct 5 supervision of the director. The director is the executive and 6 administrative head of the office and shall be appointed by the 7 Governor with the advice and consent of the Senate. The director 8 shall be qualified by training and experience to direct the 9 operations of the Office of Child Advocacy.
- 10 (b) The director:
- 11 (1) Shall serve on a full-time basis;
- 12 (2) May not hold political office in the government of the 13 state either by election or appointment while serving as director;
- 14 (3) Shall be a citizen of the state;
- 15 (4) Is entitled to receive an annual salary as provided by the 16 Governor; and
- 17 (5) Is exempt from coverage under the classified service as 18 provided in section four, article six, chapter twenty-nine of this 19 code.
- (c) The director shall hold office for a term of three years 21 and shall continue to hold office until reappointed or until a 22 successor is appointed. The Governor may remove the director only 23 for neglect of duty, misconduct or inability to perform duties. Any 24 vacancy shall be filled by similar appointment for the remainder of

1 the unexpired term.

#### 2 §49-6F-5. Powers and duties of the Office of Child Advocacy;

- 3 hiring of staff.
- 4 (a) The powers and duties of the director include, but are not 5 limited to:
- 6 (1) Reviewing, monitoring and investigation of the performance
  7 of services for children as rendered by the state, foster care and
  8 placement, treatment, and state operated and contracted youth and
  9 social services, including housing of status offenders and treatment
  10 of children with behavioral health issues;
- 11 (2) Inspection and review of the operations, policies and 12 procedures of foster homes, group homes, residential treatment 13 facilities, shelters for the care of abused or neglected children, 14 facilities and programs for children with behavioral health issues 15 or any other public or private residential setting in which a child 16 has been placed by the state.
- 17 (3) Intervention in disposition orders and placements, by 18 petition to the court for hearings for modification of a 19 dispositional order as authorized by section fourteen, article five, 20 chapter forty-nine of this code when the director believes the best 21 interests of a juvenile are not reflected in the disposition order. 22 The presiding court shall consider the petition and at the 23 discretion of the court may revise or modify the order accordingly. 24 The director may appeal any such order.

- 1 (4) Reporting to the Legislative Oversight Commission on Health 2 and Human Resources Accountability annually by December 31 of each 3 calendar year, concerning the state of each state entity's specific 4 duties in child abuse and neglect matters, and provide 5 nonconfidential information and assistance to the commission as it 6 may otherwise request;
- 7 (5) Acting as a neutral and nonadversarial arbiter in disputes 8 between citizens and the Division of Child Protective Services and 9 the Division of Juvenile Services;
- 10 (6) Making recommendations to the Governor for legislative or 11 administrative changes designed to improve the state's performance 12 in responding to child abuse and neglect cases as well as the 13 prosecuting attorney and judiciary's role in the protection of 14 children from child abuse and child neglect, and for the housing and 15 treatment of adjudicated delinquent youth;
- 16 (7) Reviewing, evaluating, reporting on and making 17 recommendations concerning the procedures established by the state 18 in providing services to children who are at risk of abuse or 19 neglect, in the custody of the state or any child who receives Child 20 Protective Services and the Division of Juvenile Services;
- 21 (8) Reviewing, evaluating, reporting on and making 22 recommendations concerning the selection, assistance and monitoring 23 of foster care homes, to assure proper placement and services to 24 children placed in foster homes;

- 1 (9) Reviewing, evaluating, reporting on and making 2 recommendations concerning whether kinship care providers should be 3 the preferred process in providing services to children, in the 4 manner adopted by federal law, who are at risk of abuse or neglect, 5 in the custody of the state or any child who receives Child 6 Protective Services and the Division of Juvenile Services;
- 7 (10) Remaining knowledgeable and informed regarding current 8 law, changes in the law and trends in the law relating to child 9 abuse, child neglect and juvenile services and to answer queries 10 from the public regarding same;
- 11 (11) Remaining knowledgeable and informed concerning the 12 state's administrative practices, procedures and policies as they 13 relate to the protection of children;
- 14 (12) Filing legal actions in abuse and neglect cases and for 15 issues arising from disposition of adjudicated juvenile delinquents, 16 including, but not limited to, actions in mandamus, prohibition or 17 declaratory judgment actions that seek to require governmental 18 officials to perform necessary activities to adequately serve and 19 protect children or to prohibit those officials from engaging in 20 actions that are counterproductive to the protection and welfare of 21 children;
- 22 (13) Dissemination of information to the public on the 23 objectives of the office, the services the office provides and the 24 methods by which the office may be contacted, including, but not

1 limited to, a toll-free telephone number to receive and respond to 2 calls from citizens and a web page describing the services available 3 through the office;

- 4 (14) Aiding the Governor and the Legislature in proposing 5 methods of achieving increased coordination and collaboration among 6 state agencies and entities, including the judiciary, to ensure 7 maximum effectiveness and efficiency in the provision of services 8 to children;
- 9 (15) Providing necessary training and technical assistance to 10 Child Protective Services, Division of Juvenile Services prosecuting 11 attorneys and the judiciary on issues relevant to the performance 12 of their respective duties with regard to child abuse and child 13 neglect;
- 14 (16) Applying for and accepting grants, gifts and bequests of 15 funds from other entities, states, federal and interstate agencies 16 for the purpose of carrying out the lawful responsibilities of the 17 Office of Child Advocacy; and
- 18 (17) Doing all necessary activities intended to improve the 19 Child Protective Services Division and the Division of Juvenile 20 Services.
- 21 (b) The director may appoint an adequate number of staff to 22 properly perform the duties of the office. The total compensation 23 of the staff shall be within the limits of the amounts appropriated 24 by the Legislature for personal services of the office. All staff

1 shall serve at the will and pleasure of the director.

#### 2 \$49-6F-6. Access to information; communication with children;

- 3 confidentiality.
- 4 (a) The director shall have access to:
- 5 (1) All written reports of child abuse and neglect matters 6 including the names of all children involved in investigation, 7 treatment or placement by Child Protective Services;
- 8 (2) All records of local multidisciplinary teams created 9 pursuant to the provisions of section two, article five-d of this 10 chapter;
- 11 (3) All current and archived records maintained by Child 12 Protective Services;
- 13 (4) All court documents, including, but not limited to, 14 pleadings, petitions, orders and discovery information;
- 15 (5) All on-line case management information;
- 16 (6) All records of child fatality review teams created pursuant 17 to section five, article five-d of this chapter; and
- 18 (7) All state institutions serving children and state licensed 19 facilities or residences for the purposes of carrying out this 20 article.
- 21 (b) The director may communicate privately, by mail or orally, 22 with any child who is the subject of a Child Protective Services 23 investigation, or otherwise in the custody of the Department of 24 Health and Human Services;

1 (c) All records of the office pertaining to the care and 2 treatment of a child shall remain confidential and are subject to 3 the same confidentiality requirements as set forth in section one, 4 article seven of this chapter. These records are not subject to any 5 method of legal compulsion without a showing of good cause by the 6 circuit or family court. Information contained in the records may 7 not be disclosed publicly in any manner that would disclose 8 identifying information about complainants or witnesses. The records 9 are exempt from the Freedom of Information Act as provided by 10 chapter twenty-nine-b of this code.

## 11 §49-6F-7. Admissibility of evidence; testimony regarding official duties; exceptions.

- 13 (a) Neither the director nor the staff of the Office of Child 14 Advocacy may be compelled in any judicial or administrative 15 proceeding to testify or produce evidence regarding the exercise of 16 the official duties of the director. All related memoranda, work 17 product, notes and case files of the office are confidential, not 18 subject to discovery, judicial or administrative subpoena or other 19 method of legal compulsion and are not admissible as evidence in a 20 judicial or administrative proceeding.
- 21 (b) The privilege described in subsection (a) of this section 22 does not apply when:
- 23 (1) The office has direct knowledge of an alleged crime and the 24 testimony, evidence or discovery sought is relevant to that

#### 1 allegation;

- 2 (2) The office has received a threat of, or becomes aware of 3a risk of, imminent serious harm to any person, and the testimony, 4 evidence or discovery sought is relevant to that threat or risk; or
- 5 (3) The director has been asked to provide general information 6 regarding the general operation of or the general processes employed 7 at his or her office.

### 8 §49-6F-8. Immunity from liability for good faith performance of duties.

- 10 (a) An employee of the Office of the Child Advocacy is not 11 liable for good faith performance under this article.
- 12 (b) No discriminatory, disciplinary or retaliatory action may
  13 be taken against an employee of the state, an employee of a
  14 contracting agency of the state, a foster parent or a recipient of
  15 service from Child Protective Services or Division of Juvenile
  16 Services for any communication made, or information given or
  17 disclosed, to aid the Office of Child Advocacy in carrying out its
  18 responsibilities, unless the communication or information is made,
  19 given or disclosed maliciously or not in good faith.
- 20 (c) All communications by the employees of the Office of Child 21 Advocacy if reasonably related to the requirements of this section 22 and done in good faith are privileged. This privilege serves as a 23 defense in any action brought in libel or slander.

NOTE: The purpose of this bill is to establish the Office of Child Advocacy. The bill defines terms. The bill sets forth the powers and duties of the Office of Child Advocacy, including charging the director to evaluate the federal kinship care providers process as a preferred procedure, and provides the qualifications, term of office and salary of its director. The bill grants authority for the director to hire staff. Also, the bill provides the Director and staff of the Office of Child Advocacy to investigate and monitor the Division of Child Protective Services and Division of Juvenile Services. The bill authorizes access by office of Child Protective Services and certain Division of Corrections to records and information. The bill allows communications with children involved in Child Protective Services investigations and in the custody of the Division of Juvenile Services. The bill further provides for confidentiality of certain information and grants immunity to office from liability in specified circumstances.

This article is new; therefore, strike-throughs and underscoring have been omitted.